

Frequently Asked Questions

Why is the Unit in Off/Standby Mode?

Off/Standby occurs when the unit does not have an occupied or unoccupied start command. Some sequence examples that could create an Off/Standby unit state are detailed below.

- **Night Setback**: When the unit's Unoccupied Unit Operation Mode is set to Night Setback and there is a space temperature and/or space humidity sensor connected to the controller, the unit will cycle on to maintain unoccupied space setpoints if there is a call for unoccupied heating, cooling, or dehumidification. When the unoccupied space setpoints are satisfied, the unit will remain in an Off/Standby state.
- **Occupied Auto Mode**: If the temperature control mode is space reset and Occupied Auto Mode is enabled, the unit cycles on and off based on space temperature. The unit cycles on when the space temperature exceeds the setpoint plus a deadband. The unit transitions to Off/Standby when the setpoint is achieved.