April 2025

Business Unit Product Support Directory

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REGIONAL SALES – 1-800-333-8867	
North.sales@greenheck.com – North Central, Great Lakes & Canada, & Midwest	
West.sales@greenheck.com – California, South Central & Mountain	
East.sales@greenheck.com – MidAtlantic, Southeast & Northeast	
CAPS/eCAPS	**BIM/Revit**
CAPS@greenheck.com	BIM@greenheck.com
1-855-886-8324	1-800-211-4858
1-715-355-6523	1-715-841-8450

GREENHECK
Building Value in Air.

Axial, Inline and HVLS Fans

High Volume Low Speed / Circulator Fans

aifans@greenheck.com

High Volume Low Speed:
DS/DC/DM/DDF

Mobile Air Circulators:
MAC

Industrial Circulators:
IC/ICO

1-800-984-8713 and Press 2

Inline

aifans@greenheck.com

Inline:
BSQ/SQ, BCF

Rooftop Centrifugal:
LD, LB, RSF, SAF, KSQ

1-800-984-8713 and Press 3

Axial / Propeller Fans / Gravity

aifans@greenheck.com

AER
RPDR/F Direct
RPBR/F Belt
SE/SS/SR Direct
SCR Direct
SBE/SBS Belt
RBUMO Belt
SBCE/SBCS/SBCR Belt
RDU Direct
RE/RS Direct
RCE3/RCS3 Direct
RBE/S/F Belt
RBCE/S/F Belt
RBU Belt
WTHD

Gravity:
FGI / FGR

1-800-984-8713 and Press 4

Ceiling Exhaust

Residential Energy Recovery, Ceiling Exhaust, Bath, and Cabinet Fans

Ceiling Exhaust and Bath:
SP

Commercial Cabinet:
CSP, CBF

1-800-984-8713 and Press 1

ceilingexhaustfans@greenheck.com

Residential Energy Recovery Ventilators:
ASSURE, SYNC

1-800-984-8713 and Press 6

residentialventilation@greenheck.com

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CF	Centrifugal Fans		cvifans@greenheck.com
	Blowers/Utility Sets BCSW-FRP, FPB, IP, USF		**1-888-284-3306**
	Fan Array HPA, MOA		
	Fume Exhaust FumeJet (FJC/FJI)		
	Plenum APD, APH, APM, PLG		

FETI	Fume Exhaust and Tubular Inline		Tubular.service@greenheck.com
	Tubular Inlines AX, QEI, QEID, TAUB, TBI, VAB, VAD, GreenJet GJX, GJI		**1-877-835-8677**
	Laboratory Exhaust Vektor-H, Vektor-MH, Vektor-MD, Vektor-MS, Vektor-CH, Vektor-CD, Vektor-CS, Vektor-ERS		vektor.support@greenheck.com **1-877-835-8677**

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Dampers

Commercial Dampers

dampers@greenheck.com

1-800-717-6540

Life Safety Dampers:
DFD/FD, FSD, SMD

Control Dampers:
ICD, FBV, VCD, VCDR, VCDRM

Air Measuring:
AMD, AMS

Backdraft:
BD, EM, EMV, GM, WB, WD, WDR

Balancing:
ABD, MBD, MBDR, RBD, RBDR

Relief:
BR, SEBR

Doors:
CAD, HAD, RAD, PRAD, VRAD

Duct Heaters:
IDHB, IDHE, IDHE-O

Heavy Duty/Industrial Dampers

HDdampers@greenheck.com

1-800-717-6540

Backdraft:
HB, HBR

Bubble Tight:
HBTR, HBT

Control:
HCD, HCDR

Relief:
HPR

Blast/Tornado:
HBS, HTOD

Marine:
HSV, HSVR, HTG, HTGR

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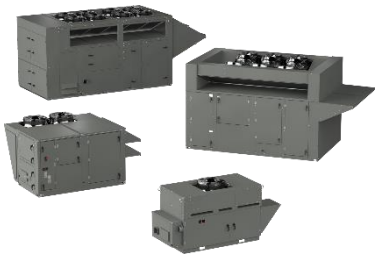
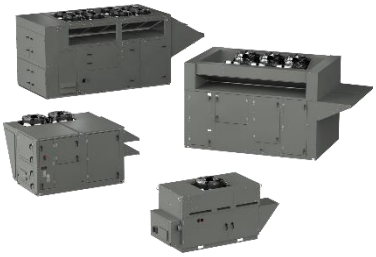
DOAS			
	DOAS Service		DOAS@greenheck.com
	RV/RVE, ERCH, ERT, Remote Condenser (RC)		**1-866-478-2574 and Press 1**
	DOAS Pre-Sale		DOAS@greenheck.com
	RV/RVE/RVC/ERCH/ERT/Remote Condensor (RC)		**1-866-478-2574 and Press 2**

ATU			
	Air Terminal Units		ATU@greenheck.com
	Single Duct Air Terminals: XG-TH-500, XG-TL-500, XG-BP-600		**(727) 431-6000**
	Fan Powered ATU – Constant Volume: XG-FCI-600, XG-FCL-600, XG-FCQ-700		
	Fan Powered ATU – Variable Volume: XG-FVI-500, XG-FVL-600		
	Dual Duct ATU: XG-DD-500, XG-DH-500, XG-DS-600		
	Retrofit ATU: XG-SR-500, XG-RT-500, XG-RA-500		

RTU			
	Rooftop Units		RTU@greenheck.com
	RT		**1-866-205-0521**

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GREENHECK
Building Value in Air.

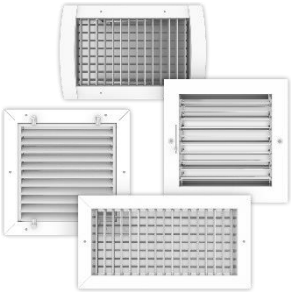
GRD

Grilles, Registers & Diffusers

GRD@greenheck.com

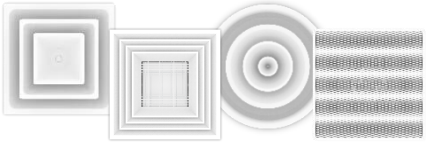
(727) 431-6000

Supply: XG-4000, XG-L
Return: XG-RH, XG-CC5, XG-RP
Filter: XG-RHF, XG-CC5F
Spiral Duct: XG-4004P, XG-4004PCF
Heavy Duty: XG-4500, XG-HDRH
Transfer: XG-DG
Industrial: XG-RL



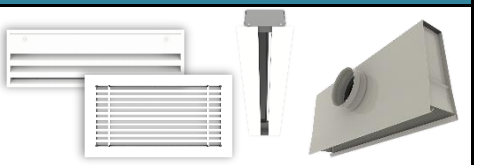
Ceiling Diffusers

Square: XG-5700, XG-5750
Louvered: XG-5500, XG-9000
Perforated: XG-7500 XG-7600
Round: XG-3000, XG-3100
Concentric: XG-DAFCC5



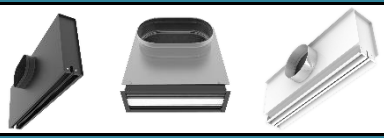
Linear Diffusers & Grilles

Architectural: XG-AFL
Linear Slot: XG-6600
Linear Bar: XG-2000
Louver Face: XG-LFL
Plenums: XG-UP, XG-UPI



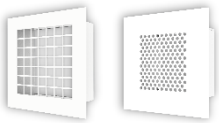
Plenum Slot Diffusers

Adjustable: XG-PHPS, XG-PHPS-IT
Fixed: XG-PHC, XG-PHPS-E/J



Security Products

Lattice Face: XG-SGLF
Perforated Face: XG-SGRP
Suicide Deterrent: XG-SGRPSR

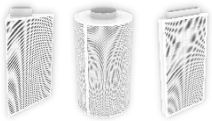


VAV Diffusers

Thermal: XG-MSCVH
Electronic: XG-MSE
Linear: XG-MLAD, XG-MVACH

Displacement Ventilation

Rectangular: XG-DD-CU, XG-DD-REC
Round: XG-DD-90/180/360
In-Wall: XG-DD-Wall-1W



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Louver

louvers@greenheck.com

1-800-373-4866

Stationary Louvers

ESD	ESK	SE
EDD	EDJ	D
EHM	EDK	
ESJ		

Operable Louvers

EAD	ECD	EACC
EAH	EACA	GCE
	EAC	

Wind Driven Rain Louvers

EHH	EVH

Hurricane Louvers

Note: (D or DE): Miami Dade Qualified
X: Florida Product Approved

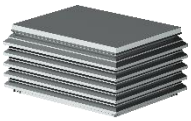
EHV-550	EVH-660D	EACA-601D
EHV-550D	EHH-601D	EHH-501X
EHV-901	EHH-601DE	ESD-435X
EHV-901D	ESD-635D	ESD-635X
EVH-501D	ESD-635DE	

Specialty Louvers

ESU	AFA	BV
ESJ	EES	F
AFL	BVE	
AFJ		

Louvered Penthouses

WIH	ESD-635PD
WRH	EHH-601PD



Parts

parts@greenheck.com

1-800-355-5354

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PRV	Power Roof Ventilators / Roof Curbs		PRVfans@greenheck.com
	PRVs: CUBE, CUE, G, GB, USGF, AE/AS		**1-800-984-8713 and Press 5**
	Roof Curbs: GCC, GPI, GPS, GPR, GPF, GPFV, GPE/X, ATS/ ATR/ATE/ATI, Equipment Supports GESS/R, GESI/P, VCE, Adapters, Reducers, Pipe Portals		
	Gravity-Spun Aluminum: GRS/GRSF, RH		

TAP	ERV and MUA Service		tap@greenheck.com
	Energy Recovery Ventilators Make-up Air Indoor Air Handlers		**1-800-240-0870 and Press 1**
	Energy Recovery Ventilators - Pre-Sale		tap@greenheck.com
	Preconditioners: MINIV, MINIC, ECV, ERV, ERVe, ERM		**1-800-240-0870 and Press 3**
	Roof Curbs: GKD		
	Make-up Air - Pre-Sale		tap@greenheck.com
	Direct Gas-Fired: DGX, TSU, VSU		**1-800-240-0870 and Press 4**
	Indirect Gas-Fired: IGX		
	Non-Gas-Fired: MSX		

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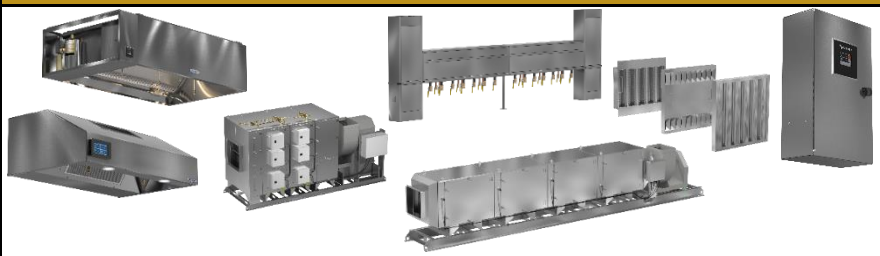
KVS

KVS



Support Contact Information

Pre-Sale Support
833-219-5128
kvs@greenheck.com

Post-Sale Tech Support/Service
1-800-371-6858 – Option #1
techsupport@accurex.com

Fire System Support
1-800-371-6858 – Option #5
coordination@accurex.com

Greenheck / Accurex Cross Reference

KVS

GREENHECK	ACCUREX
GHEW	XBEW
GXEW	XXEW
GGEW	XGEW
GHDW	XBDW
GXDW	XXDW
GGDW	XGDW
GHEC	XBEC
GHEV	XBEV
GXEC	XXEC
GXEV	XXEV
GGEV	XGEV
GHFV	XBFV
GHEP	XBEP
GXEP	XXEP
GGEP	XGEP
M	XM
GO	XO
GD1	XD1
GD2	XD2
GD3	XD3
GRRS	XRRS

AXIAL/INLINE

GREENHECK	ACCUREX
SQ	XID
BSQ	XIB
BDF	XIFB
KSQ	XKID
RSF	XRS
SAF	XRSW

CEILING EXHAUST

GREENHECK	ACCUREX
SP	XCR
CSP	XIR

CF

GREENHECK	ACCUREX
USF	XUEF

PRV

GREENHECK	ACCUREX
AE	XRAE
AS	XRAS
CUBE	XCUBE
CUBE-HP	XCUBE-HP
CUBE-XP	XCUBE-XP
USGF	XRUBS
CUE	XCUE
GB	XREB
G	XRED

FETI

GREENHECK	ACCUREX
TCB	XTIF
QEI	XQEI

TAP

GREENHECK	ACCUREX
KSFB	XKSFB
KSFD	XKSFD
DG	XDG
DGX	XDGX
IGX	XIGX
MSX	XMSX
RV	XRV

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