

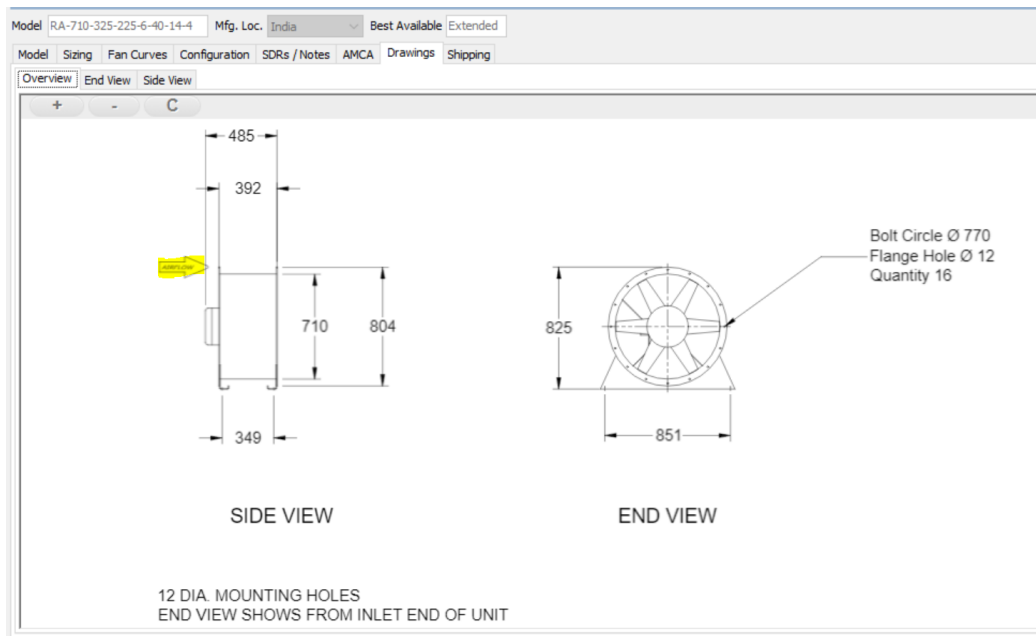
BULLETIN

TO: Greenheck International Representatives
FROM: Mukul Sharma
Product Manager, India
DATE: September 25, 2024
SUBJECT: CAPS®: Model RA Airflow Direction



In the recent CAPS® 4.45 release, the airflow direction for the model RA is displayed as flowing from the motor to the impeller, as highlighted in the screenshot below.

The correct airflow direction should be from the impeller to the motor. This issue has been reported and will be corrected in the next CAPS release.



We appreciate your understanding in this regard.

If you need further information, contact the GIN application team at gin.application@greenheck.com with a copy sent to gin.service@greenheck.com.

Mukul Sharma