

BULLETIN

AUGUST 7, 2024 | BULLETIN 35-24

TO: All Greenheck Representatives
FROM: Jacob Talaga
KVS Application Engineer
SUBJECT: KVS - CAPS® 4.45 Controls Linking Issue



Prior to the August CAPS® 4.45 release, a bug was discovered within CAPS that prevents users from linking certain fans to kitchen controls packages.

We are currently working to resolve this issue in a future update. However, for the time being, certain fans will need to be selected as their legacy configuration, not their transitional configuration. Legacy fans will be denoted in the short model name with an asterisk before the model name. For all fan selections that will be linked to a kitchen control panel, legacy fans will need to be selected. This will affect all jobs created in the latest release of CAPS, as well as existing jobs that are converted into CAPS 4.45, where new fans are selected and attempted to be linked.

We apologize for any confusion or lost time this has caused, and we thank you for your continued partnership in selling KVS products. If you have any questions, feel free to contact our support line at (833) 219-5128 or email KVS@greenheck.com.

Description	Legacy Model Name	Transitional Model Name
Spun Aluminum, Direct Drive Centrifugal Roof Mounted Exhaust	*G	G
Spun Aluminum, Belt Drive Centrifugal Roof Mounted Exhaust	*GB	GB
Spun Aluminum, Direct Drive Centrifugal Upblast Roof Mounted Exhaust	*CUE	CUE
Spun Aluminum, Belt Drive Centrifugal Upblast Roof Mounted Exhaust	*CUBE	CUBE
Mixed-Flow, Roof Mounted Exhaust and Supply	*KSQ	KSQ
Mixed-Flow, Belt Drive Upblast Exhaust	*QEI-UPBLAST	QEI-UPBLAST
Mixed-Flow, Direct Drive Upblast Exhaust	*QEID-UPBLAST	QEID-UPBLAST
Mixed Flow or Backward Inclined, Direct Drive Square Inline	*SQ	SQ
Backward Inclined, Belt Drive Square Inline	*BSQ	BSQ
Mixed Flow Wheel, Direct Drive Tubular Inline	*QEID	QEID-UPBLAST
Mixed Flow Wheel, Belt Drive Tubular Inline	*QEI-INLINE	QEI-INLINE
Spun Aluminum, Direct Drive Centrifugal Wall Mounted Exhaust	*CUE-WALL	CUE-WALL
Spun Aluminum, Belt Drive Centrifugal Wall Mounted Exhaust	*CUBE-WALL	CUBE-WALL