

BULLETIN

JULY 9, 2024 | BULLETIN 27-24

TO: All Greenheck Representatives
FROM: Bryan Magnuson
Product Manager, Ceiling & Bath Fans
SUBJECT: SP-A50-90-VG/SP-A90-130-VG Update



Greenheck ceiling exhaust fan models SP-A50-90-VG and SP-A90-130-VG are being impacted by component issues. This issue is causing sporadic underperformance of airflow. While this issue does not impact every fan built, the consistency and quality do not align with our collective expectations for Greenheck products. At this time, we will be removing these fans from CAPS® and eCAPS® effective with the August update. To be clear, the only fan models impacted are the SP-A50-90-VG and SP-A90-130-VG.

For any order that is currently in the system, we will be reaching out to offer a substitution. For any orders that are inadvertently placed, the Customer Care team and Ceiling Business Unit will be reaching out to discuss alternate selections.

The Business Unit is working diligently with our supplier to rectify the issue and hopes to be able to offer this product again soon.

Please refer to the lead time bulletin listed on All Things Greenheck for the most up-to-date information. For alternate model recommendations, please see the list below (dependent on job design set points).

- SP-AP0511W-1
- SP-A125
- SP-A200
- SP-A390-VG

We appreciate your patience and partnership as we address this issue and we encourage you to review active quotes/projects to communicate these changes to your customers.

If you have additional questions or concerns regarding a specific project, contact Bryan Magnuson at bryan.magnuson@greenheck.com or call (715) 571-1495.